

March 10, 2020

Dear Residents, Families and Staff:

Good Afternoon,

We wanted to provide an update to all of you regarding the revised guidance for Infection Control and Prevention of COVID-19/Coronavirus. As you may be aware, Governor Polis has declared a state of emergency related to 15 cases.

Residents' and staff health and safety remains our top priority. Our goal continues to be to keep the virus out. We are in close contact with our local and state health departments, as well as the CDC, to stay up to date on the information to prevent and manage the spread of Coronavirus. We rely on local, state, and federal resources to help prevent the spread of the virus and we appreciate everything they are doing at this time. We have reviewed our infection control plans and our emergency communication. We have reinforced to our staff that anyone that is sick should stay home. We are following the same infection prevention procedures used for the flu season: handwashing, using alcohol based hand sanitizers, covering coughs, and disinfecting.

We are asking at this time, all non essential visitors, including family members, contractors and volunteers to avoid visiting our communities for the time being. We will allow for *limited* visitation in the event of situations such as end of life. We will be assisting with communication alternatives by using calling, texting, face timing, skype or checking in on other social media. We ask that you have given us the most current emergency contact information, so we can keep you informed of any new developments. We will also be posting updates on communities facebook page.

I know these are challenging times for everyone, we appreciate your cooperation and understanding during this time.

Sincerely,



Jay Moskowitz,
President of Vivage Senior Living